



Privacy Policy & TERMS and conditions for JD Lube & Shine

Effective Date: August 28, 2025

Website: www.jdlubeandshine.ca

1. Information We Collect

Personal Information

- Name
- Phone number
- Email address
- Vehicle details
- Location or service address

Non-Personal Information

- Device/browser type
- IP address
- Pages visited
- Date and time of visit

SMS & Email Consent

- Your phone number and consent when you opt in to receive booking confirmations, service updates, or promotional texts.

2. How We Use Your Information

- To schedule and provide car care services
- To send service confirmations and appointment updates
- To communicate offers or service reminders (if opted-in)
- To respond to your queries
- To improve our customer experience



+1 647-975-2893



www.jdlubeandshine.ca



3. Sharing Your Information

We do not sell or rent your data. Your data may only be shared with:

- Service providers performing functions on our behalf (e.g., booking software, payment processors)
- Legal authorities if required by law

4. Cookies & Tracking

We may use cookies and tools (like Google Analytics) to analyze site traffic and improve performance. You can opt-out via your browser settings.

5. SMS & Email Terms & Consent

By opting in, you agree to receive:

- Appointment reminders
- Service alerts
- Occasional promotions

You can opt-out anytime by replying STOP. Reply HELP for assistance.

6. Your Rights

You have the right to:

- Access/update/delete your personal info
- Revoke SMS/email consent at any time
- Opt-out of tracking via browser settings

7. Security Measures

We use reasonable safeguards to protect your data. However, no digital platform is 100% secure.

8. Third-Party Links

We are not responsible for privacy practices of any third-party websites linked on our site.



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9. Updates to This Policy

This policy may be updated occasionally. Continued use of the website implies your agreement to the latest version.

10. Contact Us

For privacy-related queries, contact:

 admin@jdlubeandshine.ca

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